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Keeping people safe

## Service Integrity Programme

CCU Service Integrity / DCI Andy Goodwin / 19/01/16

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# Aim

To provide an overview of

- CCU Service Integrity Programme
- Integrity Matters – Internal Confidential Reporting System

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# Counter Corruption Unit

- The Counter Corruption Unit's (CCU) goal is to protect the Integrity of Police Scotland.
- Police Scotland Service Integrity Focus: 'Actions or behaviours that are unethical, unacceptable, unprofessional or illegal'
- In October 2014, the CCU moved to a PIER model (Prevention, Intervention, Enforcement, Reintegration)
- Incorporates key elements of education and support in order to mitigate the risks to officers and staff through our commitment our 'Keeping our People Safe'.



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# Service Integrity Programme

- Work in partnership with Divisions / Departments and staff to identify and mitigate known and emerging risks that can lead to the compromise of individual and organisational integrity
- Improve staff awareness and understanding of organisational and individual vulnerabilities
- Provide a structure to support and maximise the potential of vulnerable / 'at risk' staff
- Enhance public, partners and organisational confidence in the integrity of Police Scotland staff, structures and processes



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# Delivery of SI Programme

- Interactive preventative workshops bespoke to each Division / Department
- Delivered to address these key areas of vulnerability and staff concerns
- Providing advice on how to identify and reduce potential personal vulnerabilities and organisational risk.
- Designed to proactively raise officer and staff awareness, whilst highlight that the core role of the CCU is to protect officers and staff



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# Key Priorities

Prevention of Corruption or Opportunities to Corrupt Employees by supporting employees in understanding their responsibilities in respect of

- Data Protection
- Notifiable Associations
- Online Presence
- Abuse of Power / Sexual Predatory Behaviour
- Gifts, Gratuities, Hospitality and Sponsorship
- Secondary Employment or Business Interests



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# Education and Support Mechanisms

- The development of a mandatory E-Learning Corruption prevention course for officers / staff
- Raise awareness and enhanced the prevention strategy.
- 15,836 officers / staff have completed it achieving the necessary pass mark of 100%.



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# Education and Support Mechanisms

Police Scotland Intranet CCU Mini Site

- 'Ask Us' interactive online system.
- 60 Second Policies/Briefings
- Scenario-based videos to support officers / staff in understanding risk business areas.
- Social Media Advice & Guidance developed in conjunction with Corporate Communications and adopted by public sector partners.



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# Integrity Matters



The poster features a red and black background with a white speech bubble containing the text 'Integrity Matters'. Below the speech bubble, the text 'Integrity Matters Confidential Reporting System' is displayed. A mouse cursor points to the bottom right of the speech bubble. The background also features faint binary code (0s and 1s).

**Integrity Matters**

**Integrity Matters**  
Confidential Reporting System

If something's wrong do the right thing,  
use Integrity Matters, the online anonymous  
confidential reporting system.

Access the system on the Intranet homepage.

Any questions please contact  
[Counter.CorruptionUnitSPOC@scotland.pnn.police.uk](mailto:Counter.CorruptionUnitSPOC@scotland.pnn.police.uk)

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# Background

- User-friendly on line system
- Introduced 2 March 2015
- Replaced “Safecall” phone-based system
- Open to officers and members of staff only
- Anonymous and confidential
- Does not replace grievance process or line management



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# Integrity Matters Guidance

- Police officers and members of police staff can report, both anonymously and confidentially, any criminal, conduct or integrity concern (commonly referred to as 'whistle-blowing').
- Must have reasonable belief that an issue has occurred, is occurring, or is likely to occur in the future.
- Do not need evidence or proof, as long as have an honest belief.
- If something's wrong do the right thing, use Integrity Matters.



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# Integrity Matters

- Education – Highlighted at Interactive Workshops and National Presentations
- 105 Referrals between 2 March 2015 and 31 December 2015
- This is a significant increase on the previous system of confidential reporting through 'Safecall'
- Referrals lead to appropriate action
- Future development



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# Questions?

**Any Doubts – Ask Us  
“Integrity Matters”**



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